



## **RNOH Charity – Absolute Radio Live Royal Box Raffle Term and Conditions**

*(Absolute Radio Live Royal Box Raffle will be referred to as the 'Raffle' throughout the Terms and Conditions.)*

### **Promoter name and address**

RNOH Charity  
Royal National Orthopaedic Hospital NHS Trust  
Brockley Hill  
Stanmore  
Middlesex  
HA7 4LP

**Registered Charity number:** 1166129

**Local licensing number:** 531805/1788

### **Raffle closing dates**

Tickets will be available to purchase on this website only:

[www.fundraise.rnohcharity.org/raffle/rnohcharityraffle](http://www.fundraise.rnohcharity.org/raffle/rnohcharityraffle)

Tickets will be available to purchase until Thursday 31 October at 23:59.

### **The prize**

One winner will receive four tickets for the Royal Box at the London Palladium to watch the Absolute Radio Live event on Sunday 17 November. Distribution of the tickets will be confirmed with the winner after the Raffle has closed and the prize has been claimed by the winner.

The prizes are non-exchangeable and non-transferable. They cannot be exchanged for the equivalent monetary value.

The Charity will not in any circumstances be responsible or liable to compensate the winners or accept liability for any loss or damage occurring as a result of taking up their prize except where it is caused by the negligence of the Charity.

The result of the Raffle is final. If you wish to make a complaint, please email [rnoh.charity@nhs.net](mailto:rnoh.charity@nhs.net).

### **Participants**

The Raffle is open to all residents of Great Britain (which comprises England, Scotland and Wales, and excludes Northern Ireland, the Channel Islands and the Isle of Man as they are covered by their own gambling laws).

Participants must be aged 18 or over. The Charity reserves the right to undertake age verification on any person participating in the Raffle.

Employees of the Charity, their families, agents, or any third party directly associated with the administration of the Raffle are excluded from entering this draw.

Participants are deemed to have accepted and agreed to be bound by these Terms and Conditions upon entry. The Charity reserves the right to refuse entry or refuse to award the prize to anyone in breach of these Terms and Conditions.

### **How will the winner be drawn?**

The winner will be chosen by random draw from all entrants in the Raffle on Friday 1 November 2024. The location of the draw will be RNOH Charity, Royal National Orthopaedic Hospital NHS Trust, Brockley Hill, Stanmore, Middlesex HA7 4LP.

The winner of the draw will be contacted via phone and email on Friday 1 November. Three call attempts and three emails will be sent to the winner. If the prize is not claimed by Wednesday 6 November a redraw will be conducted on Thursday 7 November at the same location as the original draw.

### **Privacy Policy**

RNOH Charity collects personal information via the Funraisin portal and host of the Raffle page. This information is used to make contact with the winner. We abide by the Privacy Policy set out on the RNOH Charity website [here](#).

### **Fundraising regulations**

All fundraising operations carried out by RNOH Charity observe the following legal requirements and regulatory codes, sector standards and guidance:

- a) Charities Act 1992
- b) Data protection Act 2018
- c) General Data Protection Regulation (GDPR)
- d) Care Act 2014
- e) Payment Card Industry Data Security Standards (PCI-DSS).
- f) Fundraising Regulator's Code of Fundraising Practice
- g) Information Commissioner's Office
- h) The Charity Commission
- i) Institute of Fundraising